Business Letter Assessment Rubric

Writer:	riter:		
Topic:			

Topic (Weight)	1	2	3	4
Return Address & Date	 Return address or letterhead is missing. Date is missing. 4 or more spelling, capitalization, or punctuation errors. 	Return address or letterhead is missing some information. Date is there but format is incorrect. 3 spelling, capitalization, or punctuation errors.	□ Return address or letterhead is complete & accurate. □ Date is complete & positioned correctly. □ 1-2 spelling, capitalization, or punctuation errors.	Return address or letterhead is complete & accurate. Date is complete & positioned correctly. No spelling, capitalization, or punctuation errors.
Inside Address & Salutation	 Inside address is missing. Salutation is missing. Subject line is missing. More than 3 spelling, capitalization, or punctuation errors. 	☐ Inside address is missing information. ☐ Salutation is inappropriate. ☐ Subject line information is misleading. ☐ 3 spelling, capitalization, or punctuation errors.	☐ Inside address is complete & accurate. ☐ Salutation is appropriate but incomplete. ☐ A subject line needed or added correctly. ☐ 1 - 2 spelling, capitalization, or punctuation errors.	☐ Inside address is complete & accurate. ☐ Salutation is appropriate & complete. ☐ A subject line needed or added correctly. ☐ No spelling, capitalization, or punctuation errors.
Content Organization & Accuracy	 No organization pattern is apparent. Paragraph order does not follow suggested format. Message has enough missing or incorrect information to be ineffective in meeting the writer's goal. 	□ Organization is not appropriate to the writer's purpose. □ Paragraph order is close to the suggested model. □ Two pieces of information are missing or incorrect.	□ Organization is appropriate to the writer's purpose. □ Paragraph order is close to the suggested model. □ One piece of information is missing or incorrect.	 Organization is appropriate to the writer's purpose. Paragraph order follows the suggested model. Message is complete and correct.
Closing, Signature, & other End Matter	More than two pieces are missing or inaccurate.	Two pieces are missing or inaccurate.	One piece is missing or inaccurate.	 Closing is appropriate. Written & typed signatures are present. Reference initials & enclosure reminder are included if needed.
Word Choice	■ Word choice is unprofessional.	 □ Word choice is inappropriate for audience. □ Writer sometimes uses action verbs. □ Too much use of passive voice. 	 □ Word choice is mostly appropriate for audience. □ Writer uses action verbs. □ Use of passive voice ONLY as needed. 	 □ Word choice is appropriate for audience. □ Writer uses action verbs. □ Use of passive voice ONLY as needed.
Sentences Fluency, Paragraphs, & Mechanics	□ More than 2 sentence fragments. □ Message is lost in poor construction. □ Paragraphs do not follow suggested format. □ Spelling, capitalization, or punctuation errors make message unclear. □ Grammar & usage errors makes message unclear.	 ☐ Two sentence fragments. ☐ Message is there, but underdeveloped. ☐ Awkward paragraph construction clouds the message. ☐ 3-4 spelling, capitalization, or punctuation errors. ☐ 3 - 4 grammar & usage errors. 	 Some variation in sentence length. One fragment. Paragraph divisions are somewhat effective. Main purpose of the message is clear. 1-2 spelling, capitalization, or punctuation errors. 1-2 grammar & usage errors. 	 Complete sentences of varying length. Paragraph divisions are effective. Number of paragraphs fits suggested format. Main purpose of the message is clear. No spelling, capitalization, or punctuation errors. Grammar & usage are correct.

Source: http://rubistar.4teachers.org 7/6/03